

Richard Van Sickle

From: Sandy Bartholome <sandy@chinquapin.org>
Sent: Thursday, April 07, 2016 2:30 PM
To: ERate@verizonwireless.com
Cc: Richard Van Sickle; Jeremy Duncan; Erate_bearforms; Erate_USACRS; Prather, Crystal Lynn
Subject: Re: ACCOUNT- 0822763912-00001

Franchesca - I've copied below and email from you from September . . .

From: VES E-Rate [mailto:VESE-Rate@VerizonWireless.com]
Sent: Wednesday, September 09, 2015 2:02 PM
To: 'Richard Van Sickle' <etechco@comcast.net>
Cc: Erate_bearforms <Erate_bearforms@VerizonWireless.com>; Erate_USACRS <Erate_USACRS@VerizonWireless.com>
Subject: RE: Funding Issue Not Resolved

Hi Richard,

We have received your below inquiry regarding the FRNs 2651400 and 2651405. We are showing the FRN 2651400 was setup for voice and data, and the account reached the CAP amount (no more funding left for voice and data). Also, the FRN 2641405 was only setup for Internet service. But account 822763912-00002 was not listed on under FRN 2651400. Do you know the reason this account was never included? In addition, the account does not have any active lines, and we are not able to issue Erate discounts to an inactive account.

The FRN 2651405 does have funding, and account number 822763912-00001 has been receiving discounts for those Internet services. We cannot issue discount for Voice and Data for this FRN because the funding was requested for Internet.

Marla and Nosheen,

Can you please let us know if the customer can fill out a BEAR for FRN 2651400? The FRN only shows \$39.71 disbursed check we charge it back and change it to BEAR?

Thank you,

Franchesca

On Thu, Apr 7, 2016 at 2:51 PM, <ERate@verizonwireless.com> wrote:

Do you know the name of the person you have been working with on this? Without an extension we the Finance Team is not able to apply SPI discounts.

Thanks,

Franchesca

From: Richard Van Sickle [mailto:etechco@comcast.net]
Sent: Thursday, April 07, 2016 3:50 PM

To: VZW E-Rate; 'Jeremy Duncan'; Erate_bearforms
Cc: Prather, Crystal Lynn; 'Sandy Bartholome'
Subject: RE: ACCOUNT- 0822763912-00001

We have been working with you on this since September.

Richard Van Sickle

Etechco, Inc.

1122 E. Alameda St.

Santa Fe, NM 87501

Office [719-216-2012](tel:719-216-2012)

FAX [501-637-5162](tel:501-637-5162)

From: ERate@VerizonWireless.com [mailto:ERate@VerizonWireless.com]
Sent: Thursday, April 07, 2016 1:22 PM
To: 'Richard Van Sickle' <etechco@comcast.net>; ERate@VerizonWireless.com; 'Jeremy Duncan' <jduncan@chinquapin.org>; Erate_bearforms <Erate_bearforms@VerizonWireless.com>
Cc: Prather, Crystal Lynn <Crystal.Prather@VerizonWireless.com>; 'Sandy Bartholome' <sandy@chinquapin.org>
Subject: RE: ACCOUNT- 0822763912-00001

This FRN is from last funding year. Did submit an extension to USAC?

Thanks,

Franchesca

From: Richard Van Sickle [<mailto:etechco@comcast.net>]
Sent: Thursday, April 07, 2016 3:01 PM
To: VZW E-Rate; 'Jeremy Duncan'; Erate_bearforms
Cc: Prather, Crystal Lynn; 'Sandy Bartholome'
Subject: RE: ACCOUNT- 0822763912-00001

2651400

Richard Van Sickle

Etechco, Inc.

1122 E. Alameda St.

Santa Fe, NM 87501

Office [719-216-2012](tel:719-216-2012)

FAX [501-637-5162](tel:501-637-5162)

From: ERate@VerizonWireless.com [<mailto:ERate@VerizonWireless.com>]
Sent: Thursday, April 07, 2016 12:04 PM
To: 'Richard Van Sickle' <etechco@comcast.net>; 'Jeremy Duncan' <jduncan@chinguapin.org>; Erate_bearforms <Erate_bearforms@VerizonWireless.com>
Cc: ERate@VerizonWireless.com; Prather, Crystal Lynn <Crystal.Prather@VerizonWireless.com>; 'Sandy Bartholome' <sandy@chinguapin.org>
Subject: RE: ACCOUNT- 0822763912-00001

Good Afternoon,

What is the FRN is question?

Thanks,

Franchesca

From: Richard Van Sickle [<mailto:etechco@comcast.net>]
Sent: Thursday, April 07, 2016 10:24 AM
To: 'Jeremy Duncan'; Erate_bearforms
Cc: VZW E-Rate; Prather, Crystal Lynn; 'Sandy Bartholome'
Subject: RE: ACCOUNT- 0822763912-00001

Due to the fact that Verizon already set the funding request up as SPI, the school is NOTALLOWED to submit a BEAR form.

Richard Van Sickle

Etechco, Inc.

1122 E. Alameda St.

Santa Fe, NM 87501

Office [719-216-2012](tel:719-216-2012)

FAX [501-637-5162](tel:501-637-5162)

From: Jeremy Duncan [<mailto:jduncan@chinquapin.org>]
Sent: Thursday, April 07, 2016 8:06 AM
To: Erate_bearforms <Erate_bearforms@verizonwireless.com>
Cc: ERate@verizonwireless.com; Prather, Crystal Lynn <Crystal.Prather@verizonwireless.com>; Rick Van Sickle <etechco@comcast.net>; Sandy Bartholome <sandy@chinquapin.org>
Subject: RE: ACCOUNT- 0822763912-00001

Hello,

I don't think that is correct. I'm copying our Erate consultant so he can explain the situation to you.

Rick could you please describe the problem and let me know if a BEAR form will work in this situation?

Jeremy Duncan
IT Director | Chiquapin Prep

Sent from phone, please excuse brevity and grammatical errors.

On Apr 7, 2016 9:02 AM, "Erate_bearforms" <Erate_bearforms@verizonwireless.com> wrote:

Jeremy,

Based on Crystal's email, I believe you looking to file for the USAC E-Rate BEAR reimbursements. If you have not submit your BEAR form (form 472), please send a completed form to this email address (Erate_bearforms@VerizonWireless.com) and we will review the form.

Thank you,

Ivan

From: Prather, Crystal Lynn
Sent: Thursday, April 07, 2016 9:18 AM
To: Erate_bearforms
Subject: RE: ACCOUNT- 0822763912-00001

Good Morning,

Yesterday I spoke with Jeremy and he advised me that the school sent in some invoices to Verizon wireless and that the school closed one of there accounts and we where to go over the invoices and send out the school a credit. He advised that the credit was to be in the amount of 24,617.00. I am not sure how this process would work but he did advised that there was a email sent to the e-rate team but they have not received any information back from Verizon Wireless.

Jeremy Duncan

[832-414-3122](tel:832-414-3122)

JDUNCAN@CHINQUAPIN.ORG

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